



Terms and Conditions

Check-in time is after 4pm on day of arrival and checkout by 10am on day of departure.

Please note that this is a non- smoking property.

Booking deposit - A deposit of 20% is payable to secure your booking. This amount will be deducted from the total amount due.

Payment – The balance (= total amount less the booking deposit) is payable no later than 60 days before your arrival date. You can pay by bank transfer (in sterling to our UK bank or in euros to our French bank) or by cheque. Payment can also be made by debit card or credit card via our website. We will send you a reminder before the payment is due, along with our bank details.

If you wish, we can arrange a payment plan by direct debit, but this must be agreed at the time of booking, so please contact us first.

Security deposit - A security deposit of £200 is payable on or before arrival. This may be a cheque, which will not be cashed unless required, or by BACS transfer. The security deposit will be refunded providing:

- That there is no damage to the property or its contents beyond normal wear and tear. Please note that you will not be charged for minor breakages, but we do ask that you leave the gîte clean and tidy.
- All charges accrued during the stay are paid prior to departure;
- No linens other items belonging to the property are lost or damaged;
- The renter is not evicted by the owner (or representative of the owner) or the local law enforcement;

Charges incurred during your stay - Payments for meals/wines and beers can be offset from your security deposit.

Cancellations – All cancellations will forfeit their monies unless we are able to re let for that period. Monies will not be returned until and unless we receive a new booking for that period.

Inclusive Fees – Linens and towels are provided for your use in the gîte. A daily housekeeping service is not included in the rental, however, this could be available by negotiation. We do not permit towels or linens to be taken from the property. Pool towels are also provided for guests.

Falsified Bookings – Any booking obtained under false pretences will be subject to forfeiture of advance payment, deposit and/or rental money, and the party will not be permitted to check in.

Exceptions – Any exceptions to the above mentioned terms and conditions must be approved in writing in advance and are entirely at the owner's discretion.

Guests Responsibility - Guests are responsible for their own safety and wellbeing and of the safety and wellbeing of all children in their care at all times on La Vrilletterie premises. We would draw



particular attention to your responsibility for safe use of the swimming pool. Under no circumstances should children under the age of 16 or non-swimmers over 16 be allowed in the pool area unaccompanied at any time. Guests are responsible for ensuring that the pool alarm is switched on when they leave the pool. We would also ask that guests shower before entering the pool for hygiene reasons. The pool security gates must be kept closed at all times. Adults are also expected to be aware of the safety implications of alcohol consumption in the pool area and behave accordingly.

Signed Date

Print name:

Address:
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Telephone no: (Home)..... (Mobile):

Please complete, sign, scan and return this form as soon as possible.